

April 2, 2020

A Special Message from:

**Dr. Atsushi Ieki**  
**President**  
**Okuma Corporation**



Dear Okuma Customers & Business Partners,

Greetings from Japan. As I write this message we find ourselves in very unusual times. The Coronavirus pandemic has impacted virtually every corner of the world, and in doing so has affected families, businesses, supply chains, economies, and much more. I, along with the entire global Okuma management team, are first and foremost concerned about the health and safety of all of our Customers, business partners and employees. This should be the guideline in all of our handling.

From a business perspective, while there are seemingly many challenges at the current time, I want to assure you:

- Okuma has been in business for more than 120 years, meaning that we have survived and ultimately thrived after many challenges including global wars, great recessions and depressions, global viruses and more
- Okuma has a high degree of in-house manufacturing which turns out now to being an advantage to be more independent from global supply chains
- The Okuma factories are fully operational and the Corona crisis currently has no remarkable impact on the ability to produce machines and supply spare parts
- The Okuma European headquarter in Krefeld/Germany as well as our technical centers are under operation
- We continue to ship spare parts and give technical support via remote online services to support you
- Our local distribution and service partners are at your disposal, please contact them in the usual way

I am confident that we will weather this storm together and be better prepared organizationally to serve you in the months and years ahead. Please trust and depend on Okuma, no matter what the circumstances bring. Our corporate slogan is **"OPEN POSSIBILITIES"**, this count even more during this extraordinary period.

Thank you very much and please stay healthy  
With Best Regards,



Atsushi Ieki

---

## Okuma Corporation

World Headquarters Oguchi Plant  
Oguchi-cho, Niwa-gun, Aichi Prefecture 480-0193 Japan  
Tel: +81-587-95-7825  
Fax: +81-587-95-6074